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**Your Ref:**

**Our Ref:**

**Date:**

28 June 2018

For the attention of: Town and Parish Clerks

Dear All,

**Cashless Parking Project**

As you will be aware the Council approved investment into a cashless parking project in the 2018/19 Corporate Plan. This project includes the replacement of all pay and display machines in Mid Sussex car parks to enable card payments and introducing pay by phone using the Mipermit system.

The introduction of cashless parking is a significant development for the Council, modernising the service and improving service provision by embracing digital technology.

I am delighted to be able to confirm that the roll-out of the cashless parking project will start week commencing Monday 2 July, initially in Haywards Heath followed by East Grinstead (during week commencing 9 July) and then Burgess Hill (during week commencing 6 August). It is the intention that the project will be fully completed by the end of August.

During the implementation phase, officers from the Parking team will be available to provide assistance to customers using cashless parking options and our website and social media will carry instructions and videos to provide support.

Whilst cashless parking options are expected to be popular, paying by cash will still be available in every Mid Sussex car park. Once live, the project will be extensively monitored with the findings reported to you.

I am sure you will agree this is a very exciting project for Mid Sussex, and the modernisation of this service will continue to encourage visitors to our towns and support our economic priorities.

Yours sincerely,



Councillor Gary Marsh  
Cabinet Member for Service Delivery